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- Books should be packed horizontally in the box, with sufficient packing material to prevent damage during return shipping.
- Paperwork, and original invoice information, must be included in all shipments to expedite return. Returns received without paperwork, will be credited at 55% of list price.
- Damaged books received from publisher must be reported within 30 days of receipt to be eligible for credit or replacement. All other discrepancies in shipment must also be reported within 30 days.
- We will only return damaged books when customer responds within 30 days of notification and return at customer's cost.
- Credit will be given for old editions if returned within 6 months of publication of new edition.
- Credit for returns will be applied to customer's account. Credits expire two years from date of issuance. There are no cash refunds.

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